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# **RGA Money Order Claim Form**

(To be completed by original purchaser)

## Instructions:

- 1. Complete Money Order Claim Form your signature **must be present** at bottom of form.
- 2. Mail the following to RGA Money Orders (address listed in upper right-hand corner):
  - Completed Money Order Claim Form
  - Original Money Order stub(s) (detachable receipt from money order)
  - Applicable processing fee(s):
    - \$0 if returning the original money order with the claim write "VOID" across money order
    - $\circ$  **\$15** if returning the stub with the claim
    - \$18 if NOT returning the stub with the claim write "NO STUB" on your claim
  - Fees will be deducted from the amount of replacement, if not submitted with the claim • Fees can be paid by money order, cash, credit or debit.

### NOTE:

- Purchaser must complete a Money Order Claim Form for each replacement request. •
- Most claims can be processed once a money order is 45 days old (from date of purchase).
- Incomplete or unreadable Money Order Claim Forms will delay processing. •
- Failure to include the original money order stub (detachable receipt) will delay processing.
- A "NO STUB" claim will require additional paperwork with a minimum replacement processing time of 90 days.
- Money orders over 12 months old are subject to additional service charges (call for current value) •

------Cut Here-----

Money Order #: Date submitted to RGA:

### Keep top portion for your records.

Money Order #:	Amount:	Purchase Date:
Purchaser Information:	-	Original Money order was (circle all applicable):
Name:		Lost Damaged Stolen Returned
Address:		_ Original Money Order was:
City:	ST:	Blank
Zip: Phone #:		Made out to:
Email:		Make replacement Money Order payable to (cannot process if left blank):
I understand and agree to the following: 1.Only RGA can make the decision whether to pay a money order or not pay it, 2. I am still liable for the original money order and will repay RGA, its clearing banks and trustees and all costs incurred if this money order must be paid for any reason, 3. if I find the original money order, I will return it to RGA and use only the replacement money order provided. <b>Signature:</b>		Office Use Only: Stub: Yes / No Agent: Date Replaced:
(Refund will not be processed unless signed by purchaser)		